

# FIX XP ACTIVATION PROBLEMS



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## ACTIVATION OF XP

- PRODUCT KEY CHANGE AND ACTIVATION OF XP
  - XP Home or XP Pro
    - Make sure the PC is online to the internet.
    - Load the KeyUpdateTool\_enu.exe program (from Microsoft) and input the Product Key from the COA Sticker.
    - Reboot, this will change the Key and Activate at the same time.
  - XP mce (Media Center Edition): for XP mce you must use the telephone trick shown on the next page to change the Key. Then click in the System tray to Activate Online
  - Reboot again to make sure all comes up clean.

## ACTIVATION PROBLEMS

- IF YOU ARE FORCED TO ACTIVATE BEFORE WINDOWS LOGON: If Windows will not log-on because of a need to activate, then:
  1. Click "Activate now".
  2. Click "Yes, I want to Telephone.....", <Next>
  3. Click "Change Product Key", <Next>
  4. Enter the Product key from the COA sticker and click <Update>
  5. Click "Remind me later",
  6. Reboot, XP should logon now and give you time to activate.
- ✓ PRODUCT KEY PROBLEMS:
  - Some older Product Keys are not accepted by newer XP install images
  - If the key just will not work and you are able to boot the newly installed image. Hook the PC up to the internet and try the **KeyUpdateTool\_enu.exe** program from Microsoft to put in the Key shown on the COA Sticker.
  - Worst case, you could do a Windows Repair Install and it will let you put in the correct Key.
  - NOTES:
    - ◆ Change Product Key with Keyfinder 1.5b.
    - ◆ If Keyfinder or the technique above will not change the Key, then you probably have the wrong version of XP installed and possibly need an OEM version. See: (*Right-click My Computer > Properties > General Tab*) and find the "Registered to" value: xxxxx-OEM-zzzzzzz-zzzzz.
    - ◆ On the install CD, see the CD "i386\setup.ini" file. The best PID entry should end with nnnnnnOEM, not nnnnn000.
    - ◆ Do a "regedit" and search for the Key shown in the System Properties. You will find it in three places. Change all three ID fields (ProductID, PID) MPC&CID values to match your install CD or match the value from the old installation (Belarc Advisor). ie: Sys properties shows = 76487-OEM, CD or old install shows 55274-008. Then Reboot. Go back to ACTIVATE above.